



CASE #3 - A large Industrial Group operating in the Energy, Health and Infrastructure Industries

Optimization of the logistics and storage of calibration equipment

#Challenge

Active in the Energy, Health and Infrastructure Industries, the client wanted to **reduce costs** in order to improve **its competitiveness and also improve its quality of service**. This had to be achieved through improving its equipment management and **reducing** downtime during calibration operations. The client therefore had to find a **service provider with the experience and capacity to optimise the logistics and storage of its equipment**.

#Response provided

Trescal offered the client a **complete and tailor-made web-based calibration and asset management solution**.

- > Trescal managed the **calibration, repair and testing** of all of the client's equipment, in **accordance with the current standards of its home country**, and for all work on electrical systems.

- > The web interface was then used to **manage and supply equipment and tools** for the client's teams. As a result of this web interface, all new equipment is registered immediately during calibrations, repairs or new deliveries. This provides the client access **to a comprehensive overview of its instruments inventory and its needs**, as well as the activity of its suppliers.

- > Trescal took responsibility for **the instrument storage** and retains them in a dedicated warehouse. In addition to the complete asset management solution, Trescal provides **client-specific support** with a **dedicated Operational Maintenance Technician**, as well as **continuous monitoring of Key Performance Indicators (KPI's)**.

#Summary

Trescal's asset management proposal has proved to be a **considerable time- (and therefore money-) saving** device for its client. To ensure it meets every expectation, Trescal assumes the **same perspective** as its client and adapts its services to that client's processes and challenges in order to achieve **optimal results**.

